

ATLANTIC

BUILDERS

TEMPORARY COVID-19 WARRANTY POLICY CHANGE

At this time, we feel it is in the best interest of all to temporarily suspend 60 day and 10 month warranty service because of the ongoing COVID-19 virus and associated social distancing policies. We apologize for any schedule disruptions or inconvenience this may cause. If this delay results in your appointment extending beyond the warranty period of one year, we will still honor that warranty for a period of time commensurate with the experienced delay.

In the event of EMERGENCY SERVICE, please notify Atlantic Builders via email at warranty@atlanticbuilders.com or by phone at 540-891-8540, then press 2.

Prior to your emergency appointment, one of our Warranty Service Managers will be in contact with you to schedule the necessary work. You will also be asked if you have recently traveled out of the US or if you have returned home from a cruise within the past 30 days so proper precautions may be followed.

Thank you in advance for your understanding,
Atlantic Builders Warranty Service Team